

 **INTI** International
University & Colleges

FINAL
Examination Paper

(COVER PAGE)

Session : JANUARY 2018

Programme : Diploma In Business (DIB)
Diploma In Information And Communication Technology (DICTN)

Course : MGT1103: Fundamentals Of Management

Date of Examination : 9 March, 2018 (Friday)

Time : 11:00 am – 1:00 pm Reading Time : Nil

Duration : 2 Hours

Special Instructions :

This paper consists of SIX (6) questions. Answer any FOUR (4) questions in the answer booklet provided. All questions carry equal marks.

Materials permitted : Nil

Materials provided : Nil

Examiner(s) : Lee Lily and Poornima

Moderator : Ms Koh Foh Geck

This paper consists of 3 printed pages, including the cover page

Question 5

- (a) Briefly describe the **THREE (3)** most common ways we communicate with one another. Then give **ONE (1)** advantage and **ONE (1)** disadvantage for each way. (9 marks)
- (b) Explain **FOUR (4)** ways to overcome barriers to effective communication. (16 marks)

Question 6

- (a) Define Leadership.
With suitable examples, discuss **THREE (3)** leadership styles proposed by the University of Iowa. (16 marks)
- (b) Identify and discuss **THREE (3)** traits associated with leadership. (9 marks)

