

**FINAL
Examination Paper**

(COVER PAGE)

Session : APRIL 2018

Programme : Diploma In Business (DIB)
Diploma In Information And Communication Technology (DICTN)

Course : MGT1103: Fundamentals Of Management

Date of Examination : July 26, 2018 (Thursday)

Time : 5:00pm – 7:00pm Reading Time : Nil

Duration : 2 Hours

Special Instructions :

This paper consists of SIX (6) questions. Answer any FOUR (4) questions in the answer booklet provided. All questions carry equal marks.

Materials permitted : Nil

Materials provided : Nil

Examiner(s) : Ng Huey Miin, Poornima Nesaratnam, Amiruddin Awang,
Christina Rathy, Faizal Nafis and Lawrence Shia

Moderator : Ms Koh Foh Geck

This paper consists of 3 printed pages, including the cover page

DIPLOMA IN BUSINESS PROGRAMME (DIB)
MGT1103: FUNDAMENTAL OF MANAGEMENT
FINAL EXAMINATION: APRIL 2018 SESSION

Instruction: This paper consists of **SIX (6)** questions. Answer any **FOUR (4)** questions in the answer booklet provided. All questions carry equal marks.

Question 1

(a) List and discuss **FOUR (4)** functions of management. (12 marks)

(b) Discuss the **FOUR (4)** barriers to effective planning (13 marks)

(Total: 25 marks)

Question 2

(a) Define decision making with suitable examples. (2 marks)

(b) With appropriate examples, state and discuss **TWO (2)** approaches to decision making. (8 marks)

(c) Discuss **FIVE (5)** types of power with suitable examples. (15 marks)

(Total: 25 marks)

Question 3

With suitable diagram, discuss the Leadership Grid by Blake and Mouton. (25 marks)

Question 4

Discuss the motivation theory developed by Abraham Maslow. Your discussion should include the three premises discussed by Maslow as well. You may include any suitable diagram in your discussion.

(25 marks)

Question 5

(a) Discuss **THREE (3)** barriers that may occur in the communication process. (9 marks)

(b) Discuss **FOUR (4)** ways to overcome the barriers of communication. (16 marks)

Question 6

(a) Discuss **EIGHT (8)** characteristics of an effective team. (16 marks)

(b) List and discuss **THREE (3)** characteristics of effective control. (9 marks)

(Total: 25 marks)

~ The End ~
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