

**FINAL
Examination Paper**

(COVER PAGE)

Session : AUGUST 2018

Programme : Diploma In Business (DIB)
Diploma In Information And Communication Technology (DICTN)

Course : MGT1103: Fundamentals Of Management

Date of Examination : 7 December 2018, (Friday)

Time : 11:00am – 1:00pm Reading Time : Nil

Duration : 2 Hours

Special Instructions :

This paper consists of SIX (6) questions. Answer any FOUR (4) questions in the answer booklet provided. All questions carry equal marks.

Materials permitted : Nil

Materials provided : Nil

Examiner(s) : Christina Rathy, Poornima Nesaratnam, Lawrence Shia, and Nor Afidah bt Azmi

Moderator : Ms Koh Foh Geck

This paper consists of 3 printed pages, including the cover page

DIPLOMA IN BUSINESS PROGRAMME (DIB)
MGT1103: FUNDAMENTALS OF MANAGEMENT
FINAL EXAMINATIONS: AUGUST 2018 SESSION

Instructions: This paper consists of **SIX (6)** questions. Answer any **FOUR (4)** questions in the answer booklet provided. All questions carry equal marks.

Question 1

- a) Illustrate and discuss the **FOUR (4)** management levels with examples. (10 marks)
- b) Discuss **FIVE (5)** ways to overcome communication barriers with examples. (15 marks)

Question 2

- a) List and discuss **FOUR (4)** management functions. (12 marks)
- b) Explain the management roles. Support each role with appropriate examples. (13 marks)

Question 3

With suitable diagram, discuss the Leadership Grid by Blake and Mouton. (25 marks)

Question 4

- a) Define motivation that focus on the **THREE (3)** aspects. (5 marks)
- b) Compare and discuss the Maslow Hierarchy of Needs and ERG Theory. Support your discussion with appropriate examples. (20 marks)

Question 5

Discuss the **FIVE (5)** stages of group development. Support your answers with examples. (25 marks)

Question 6

- a) Discuss the **THREE (3)** types of control with examples. (9 marks)
- b) List any **FIVE (5)** characteristics of a leader. (5 marks)
- c) Illustrate and explain the communication process with examples. (11 marks)

~ The End ~

mgt1103(final)august2018/formatted

