

**FINAL
Examination Paper**

(COVER PAGE)

Session : AUGUST 2018

Programme : Diploma in Business (DIB)
Diploma in Mass Communication (DMCN)

Course : ENL2103: English For Academic Purpose

Date of Examination : 10 December 2018, (Monday)

Time : 8:00am – 10:00am Reading Time : Nil

Duration : 2 Hours

Special Instructions :

Answer all FOUR (4) questions. Write your answers in the answer booklet provided.

Materials permitted : Nil

Materials provided : Nil

Examiner(s) : Allison Wang, Francis Wong, Otta Mok, Dolly Singh, Roy Arthur

Moderator : Ms Nurul Atiqah Abd Hamid

This paper consists of 6 printed pages, including the cover page

DIPLOMA IN BUSINESS PROGRAMME (DIB)
 DIPLOMA IN MASS COMMUNICATION PROGRAMME (DMCN)
 ENL2103: ENGLISH FOR ACADEMIC PURPOSES
 FINAL EXAMINATION: AUGUST 2018 SESSION

Instruction: This paper consists of **FOUR (4)** questions. Answer **ALL** questions in the answer booklet provided.

QUESTION 1**(20 marks)**

Fill in the blanks with the most suitable transition words given below. Write your answer in the answer booklet provided.

Since	However	Although	Furthermore	Likewise	For instance	If
Unless	Whereas	Therefore	Meanwhile	Despite	Otherwise	So
Finally	Because	In order to	In addition	Similarly	Nevertheless	Yet

1. Mother said I needed to finish all of my homework. _____, I would not be able to go to the movies with my friends.
2. Tim has been saving his money for the past two years. _____, he will be able to get the car he wants.
3. Bobby did not like going to the dentist _____ it was something that just had to be done.
4. _____ they tried hard, the students could not complete the project in time as they were lacking in skills and knowledge.
5. Anthony ran the 42km marathon this morning; _____, he still has the energy to play football with his friends.
6. He is quiet and shy, _____ his sister is lively and talkative.
7. There are ways you can make boring tasks more pleasant. _____, bring a portable radio and listen to music on the earphones while you work.
8. He did not do his homework, _____ he was punished by his lecturer.
9. The elephants in Africa are threatened with extinction; _____, many species of gorilla are also endangered.
10. I will never speak to you again _____ you apologize.
11. The football team continues to play in the field _____ the bad weather.

12. Shawn has been committing many crimes. _____, he must suffer the consequences.
13. Lucy is a terrible employer, _____ she got promoted.
14. _____ get the claim approved, you have to submit the receipts too.
15. Most people left the talk _____ it was too boring.
16. The technicians tuned the guitars and prepared the microphones. _____, the musicians prepared themselves backstage.
17. If we are happy, we are more active. _____, we tend to work harder and more effectively.
18. _____ the train is not here by 7pm, we will have to take the bus.
19. She feels like giving up her job _____ she gave birth to her third baby.
20. My brother is very supportive to my career. _____, he introduced many friends to me.

QUESTION 2

(30 marks)

Provide a short summary for ALL the following passages. Each summary should be about **20 to 25 words**.

Passage 1

It's the first rule of customer service: When something goes wrong, apologize. In many cases, the apologies continue throughout the interaction as an employee goes the extra mile to convey empathy and concern. But surprising new research shows that approach can backfire: An apology that extends beyond the first seconds of an interaction can reduce customer satisfaction. Employees should instead focus on demonstrating how creatively and energetically they are trying to solve the customer's problem—that, not warmth or empathy, is what drives satisfaction. (84 words)

Adapted from Harvard Business Review, January-February issue 2018

Summary 1:

Passage 2

Cyberbullying results in long term psychological impacts on the minds of bullied. The impact of bullying can result in a damaged personality. The affected people at times develop a sense of revenge and such crude negativity in their personality that it perpetually damages the way they view themselves and the world. This also leads to depression and anxiety. In extreme circumstances, cyberbullying also forces the bullied to attempt suicide. (69 words)

Adapted from: <http://www.lawdem.org/cyberbullying-effects-prevention-methods-essay-example/>

Summary 2:

Passage 3

Castorena knew it was time to confront her feelings and she started her weight loss simply by counting calories. Even with modest changes, the first few months were extremely difficult. Each month eating 1,800 calories a day got easier and she noticed it made a difference. As the pounds dropped off, she added cardio and weight lifting to her routine. These changes worked: In a year and eight months, she shed 118 pounds to weigh 332 pounds. (77 words)

Adapted from: <https://www.today.com/health/woman-loses-100-pounds-after-heart-failure-diagnosis-t136298>

Summary 3:

QUESTION 3

(20 marks)

Write out an outline for **ONE (1)** of the topics below

1. Sports is basically an activity done for leisure and promotes discipline in effort. However, some sports such as wrestling, rugby and boxing promotes violence in the game. In your opinion, do you think violent sports should be banned?
2. Most students find examinations stressful but it does help students in their studies. Discuss the positive effects of examinations on students.

Follow the given outline format –

Thesis statement: _____ *Do not write here* (3 marks)

Topic sentence 1: _____ *Do not write here* (2 marks)

Supporting sentences:

A: _____ *Do not write here*

B: _____ *Do not write here*

C: _____ *Do not write here* (3 marks)

Topic sentence 2: _____ *Do not write here* (2 marks)

Supporting sentences:

A: _____ *Do not write here*

B: _____ *Do not write here*

C: _____ *Do not write here* (3 marks)

Topic sentence 3: _____ *Do not write here* (2 marks)

Supporting sentences:

A: _____ *Do not write here*

B: _____ *Do not write here*

C: _____ *Do not write here* (3 marks)

Concluding statement: _____ *Do not write here* (2 marks)

QUESTION 4

(30 marks)

Based on your outline in QUESTION 3, **develop an essay between 350 to 400 words.**

~THE END~

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