

FINAL
Examination Paper

(COVER PAGE)

Session : APRIL 2019

Programme : Diploma In Business (DIB)
Diploma In Information And Communication Technology (DICTN)

Course : MGT1103: Fundamentals Of Management

Date of Examination : 25 July 2019, (Thursday)

Time : 5:00pm – 7:00pm Reading Time : Nil

Duration : 2 Hours

Special Instructions :

This paper consists of **SIX (6)** questions. Answer any **FOUR (4)** questions in the answer booklet provided. All questions carry equal marks.

Materials permitted : Nil

Materials provided : Nil

Examiner(s) : Christina Rathy, Nurhidayah Khalid, Barbara Vun, Ng Huey Min and Koh Foh Geck

Moderator : Mr Gilbert Raj Sundram

This paper consists of 3 printed pages, including the cover page

DIPLOMA IN BUSINESS PROGRAMME (DIB)
DIPLOMA IN INFORMATION AND COMMUNICATION TECHNOLOGY (DICTN)
MGT1103: FUNDAMENTALS OF MANAGEMENT
FINAL EXAMINATIONS: APRIL 2019 SESSION

Instructions: This paper consists of **SIX (6)** questions. Answer any **FOUR (4)** questions in the answer booklet provided. All questions carry equal marks.

Question 1

- (a) Illustrate and explain the **SEVEN (7)** communication process with examples.
(15 marks)
- (b) Discuss the **FIVE (5)** barriers to effective planning.
(10 marks)

Question 2

- (a) Briefly explain **THREE (3)** importance of management.
(6 marks)
- (b) Discuss **FIVE (5)** types of power with suitable examples.
(10 marks)
- (c) Define decision making and discuss the **TWO (2)** approaches managers use in decision making with examples.
(9 marks)

Question 3

- (a) Define control and explain the **THREE (3)** types of control in the organization with examples.
(10 marks)
- (b) Define management and with examples explain the **FOUR (4)** management functions.
(15 marks)

Question 4

With suitable diagram, discuss the **FIVE (5)** leadership styles of Managerial Grid.

(25 marks)

Question 5

Illustrate and compare Maslow Hierarchy of Needs with the ERG Theory. Support your answer with appropriate examples.

(25 marks)

Question 6

With a suitable diagram, explain **FIVE (5)** stages of group development with examples

(25 marks)

-The End -

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