

**FINAL**  
Examination Paper

(COVER PAGE)

Session : August 2019

Programme : Diploma In Hotel Management (DHMN)  
Diploma In Culinary Arts (DCAN)

Course : ENL1106 : Hospitality English II

Date of Examination : December 12, 2019 (Thursday)

Time : 8:00 am – 10:00 am      Reading Time: Nil

Duration : 2 Hours

Special Instructions :

**Section A : Reading Comprehension**

**Section B: Grammar**

**Section C: Essay Writing**

**(Answer ALL questions in the answer booklet provided)**

Materials permitted : Nil

Materials provided : Nil

Examiner (s) : Atiqah Zawani Kamaruzaman and Subarshini Ramakrishnan

Moderator : Ms Malini K.N.S. Nair

*This paper consists of 8 printed pages, including the cover page.*

DIPLOMA IN HOTEL MANAGEMENT PROGRAMME (DHMN)  
DIPLOMA IN CULINARY ARTS PROGRAMME (DCAN)  
ENL1106: HOSPITALITY ENGLISH II  
FINAL EXAMINATION: AUGUST 2019 SESSION

**Instructions:** This paper consists of **THREE (3)** questions. Answer **ALL** questions. Write your answers in the **answer booklet** provided

**SECTION A: READING COMPREHENSION** (30 marks)

**A. Read the following passage and answer the questions that follow.** (30 marks)

**GUINNESS WORLD RECORDS**

- 1 The name Sir Hugh Beaver may not mean much to most people, but his brainchild – Guinness World Records—is known around the world. In September 1954, Sir Hugh approached Norris and Ross McWhirter. These twin brother operated a fact-finding agency. Sir Hugh asked them to collect and **publish** a guide to records in as many fields as possible. The McWhirter brothers opened a Guinness Records office in London, and, after a year of hard work, the first slim volume was published in the UK.
- 2 By the end of the year, the book climbed to the top of the British best-seller list. In 1956, the Guinness company published the record book in the United States. It was also an **instant** success there. Updated every year, Guinness World Records has sold more than ninety million copies in seventy-seven different countries and in thirty-seven languages. In fact, the book holds a record of its own: it has sold more copies than any other book.
- 3 Guinness World Records has been called the world’s most readable reference book. The records are divided into thirteen categories. Some people use the book to settle arguments about scientific facts; others use it to **resolve** debates about sports. Most people, though, enjoy looking through the book to settle arguments about scientific facts; others use it to resolve debates about sports. Most people, though, enjoy looking though the book for wacky world records.
- 4 One of the most unusual is the record set by Christian Adam of Germany. Adam rode his bicycle 60.45 kilometres while playing the violin. Oh, and by the way, he rode backwards when he set this record! Then there was David Kremmer from Wisconsin U.S.A., who **stacked** ten bowling balls on top of each other, or John Evans of the UK, who balanced a car on his head for thirty-three seconds. For those who cannot get enough information about records from the book, there are Guinness World Records Museums located throughout North America and Europe, and one recently opened in Taiwan.

- 5 The Taiwan Museum is unique. Its main hall resembles an enormous Guinness World Records book, and its snack bar looks like a giant hamburger. You can also watch Guinness World Records: Primetime, a weekly television show, or you can visit the Guinness Internet Web site. If you like, you can try to break a world record yourself. You don't have to be strong or fast to set a new record. You could have the world's biggest birthday party. For instance, that record is thirty-five thousand people, the number who attended a birthday party for Colonel Sanders in 1979.
- 6 If you have plenty of time, you can grow your hair to a record length. Hoo Sateow of Chiang Mai, Thailand, whose hair is 5.15 meters long, has the current record. He stopped cutting his hair in 1929. Or you could break the record for getting into a bathtub with the most live, **venomous** snakes. Bibby and Rosie Reynolds-McCasland of Texas, U.S.A., hold that record. They got into a bathtub with seventy-six live rattlesnakes.
- 7 Of course, even if you do officially break a record, you may not make it into the pages of the book. You may only get a certificate. Thousands of records are broken annually, but only a few hundred are included in the next year's book. And be careful! The Guinness corporation takes no responsibility for accidents or injuries that occur when you are making your record-breaking attempt.

(Adapted from *World Class Readings 2*, Bruce Rogers 2018)

1. What type of job did the McWhirters do before starting work on Guinness World Records? (1 mark)
2. The Guinness Records office was established in .... (1 mark)
  - (a) Dublin
  - (b) London
  - (c) Southeastern Ireland
  - (d) Taiwan
3. State the evidence from *Paragraph 2* that shows The Guinness World Records book has succeeded yearly? (2 marks)
4. Explain in your words, why Guinness World Records has been called the world's most readable reference book. (3 marks)
5. Christian Adam's world record did NOT involve which of the following? (1 mark)
  - (a) Playing the violin
  - (b) Traveling 60.45 kilometers
  - (c) Balancing a bicycle on his head
  - (d) Riding backwards on his bicycle
6. Describe the specialties of Guinness World Records Museum in Taiwan. (2 marks)

7. If you are given a chance to get a certificate from the Guinness World Records, what would be the thing that you want to do? Why? (2 marks)
8. Some people believe that the Guinness World Records Book encourages people to do dangerous things. Should Guinness publish these kinds of records? Give reasons for your opinion. (3 marks)
9. Paraphrase these lines that are taken from paragraph 7 in your words (not more than 50 words) (5 marks)

*Of course, even if you do officially break a record, you may not make it into the pages of the book. You may only get a certificate. Thousands of records are broken annually, but only a few hundred are included in the next year's book. And be careful! The Guinness corporation takes no responsibility for accidents or injuries that occur when you are making your record-breaking attempt*

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**B. Give the synonym of the words below taken from the passage above. (10 marks)**

1. publish (para 1 line 4) \_\_\_\_\_
2. instant (para 2 line 3) \_\_\_\_\_
3. resolve (para 3 line 3) \_\_\_\_\_
4. stacked (para 4 line 4) \_\_\_\_\_
5. venomous (para 6 line 4) \_\_\_\_\_

**Section B: Grammar (40 marks)****A. Write the correct verb tense for this section in the Answer Booklet. (10 marks)**

1. May \_\_\_\_\_ (take) photos ever since her parents \_\_\_\_\_ (buy) her a camera.
2. At first she only \_\_\_\_\_ (take) color snapshots of friends and family,
3. Every year she \_\_\_\_\_ (compete) in three amateur photography contests.
4. In fact, last month she \_\_\_\_\_ (win) second prize for her night-time photo of a lightning storm.
5. Right now, she \_\_\_\_\_ (pursue) an advance course in photography.
6. Carlos \_\_\_\_\_ (play) music all his life with his band and hoping for a breakthrough.
7. When he was a teenager, he \_\_\_\_\_ (attend) a live concert and \_\_\_\_\_ (fall) in love with music.
8. Last year he \_\_\_\_\_ (fail) an audition with a recording studio but he is determined to succeed.
9. He \_\_\_\_\_ (not, performed) in front of a huge crowd but plans to do it soon.
10. Every fortnight, he \_\_\_\_\_ (join) his friends at a night club to perform pop songs.

**B. Active to Passive (10 marks)**

- i. *Rewrite the following sentences so that the verbs will be in the active voice.*  
(5 marks)

1. The picture was painted by Bob. (active voice)
2. The phone was being used by Mr Thomas. (active voice).
3. The card has been made by Fred. (active voice)
4. The tree is being chopped by Timmy with his axe. (active voice)
5. The prey has been watched by the hunters. (active voice)

ii. Rewrite the following sentences so that the verbs will be in the passive voice.  
(5 marks)

1. Mark is eating an apple. (passive voice).
2. The janitor threw the crisp packet. (passive voice)
3. James could not see the man. (passive voice)
4. Tina had opened the present. (passive voice)
5. The bird laid the egg in the nest. (passive voice)

C. Choose the correct words and write your answers on the answer booklet provided  
(10 marks)

in other words	first	otherwise	regardless	in fact
however	eventually	meanwhile	therefore	likewise

1. Stephanie cooked the carrots and washed the lettuce. \_\_\_\_\_, her brother prepared the broccoli.
2. Jane wanted to drive Tanya and Michael to the mall; \_\_\_\_\_ she took the afternoon off.
3. Rodger was a chocolate fanatic, and he ate two servings of dessert every night. \_\_\_\_\_ he began to grow incredibly overweight.
4. Julia was ready to perform the experiment. \_\_\_\_\_, she would need to run tests on the control group.
5. Mother said I needed to finish all of my chores. \_\_\_\_\_, I would not be able to go to the movies with my friends.
6. Katy's mother, father, and brother are all vegetarians; \_\_\_\_\_, Katy eats meat every day.
7. \_\_\_\_\_ of the danger, the life guard jumped into the water to save the drowning boy.
8. The steak was delicious; \_\_\_\_\_, the scallops were marvelous.
9. The sales were drawing big crowds. \_\_\_\_\_, people from neighboring towns drove down to the mall to get a taste of the best deals.
10. The weather was terrible; the plane took off several hours after the scheduled time, and then the fog prevented their landing, \_\_\_\_\_ they never got to the wedding at all.

**D. Dialogue (10 marks)**

Complete the conversation given below and follow the instructions if there is any. Remember to be professional and grammatically correct.

**The conversation takes place at a restaurant between a waiter and a guest.**

**Waiter:** \_\_\_\_\_ (1) \_\_\_\_\_ (*prepares to take orders*)

**Guest :** Yes. Do you've any 'special for the day' at this place?

**Waiter:** \_\_\_\_\_ (2) \_\_\_\_\_ (*explains that the restaurant does not have 'special for the day'*)

**Guest:** OK. No problem. Can we've...?

*They order few dishes for the main course.*

**Guest:** Please make it medium-spicy and less greasy.

**Waiter :** \_\_\_\_\_ (3) \_\_\_\_\_ (*assures and informs the guest that meal will be served in 15 minutes*)

*After some time, the guest finishes the meal. Seeing that, the waiter comes back.*

**Waiter:** \_\_\_\_\_ (4) \_\_\_\_\_ (*requests if he can clear the table*)

**Guest:** Yes.

**Waiter:** \_\_\_\_\_ (5) \_\_\_\_\_ (*enquires about the food*)

**Guest:** We liked the food, and the service was prompt. Convey our appreciation to your chefs as well.

**Waiter:** \_\_\_\_\_ (6) \_\_\_\_\_ (*shows his gratitude*)

**Waiter:** \_\_\_\_\_ (7) \_\_\_\_\_ (*asks the guest if he wants any desserts*)

*The guest browses the menu again*

**Guest:** We would like your chocolate cake.

**Guest:** Would you recommend anything else? Any specialty of this place?

**Waiter:** \_\_\_\_\_(8)\_\_\_\_\_ (*gives a suggestion and explains why it is a good choice*)

**Guest:** OK. Please get a portion of that as well and split it into two.

**Waiter:** \_\_\_\_ (9) \_\_\_\_\_ (*obliges politely*)

*After finishing the dessert*

**Guest:** Please get us the bill

*The guest pay the bill and leave the table.*

**Guest:** We liked the food and the ambience here.

**Waiter:** \_\_\_\_ (10) \_\_\_\_\_ (*accepts the compliment graciously*)

**SECTION C: ESSAY WRITING**

**(30 marks)**

**Choose ONE (1) of the topics below and write a compare contrast essay (300 – 350 words)**

1. Compare **OR** contrast resorts and hotels.
2. Compare **OR** contrast a chef and a cook.

**-THE END-**

*ENL1106 (F)/August2019/formatted*