

FINAL
Examination Paper
(COVER PAGE)

Session : August 2019

Programme : Diploma In Hotel Management (DHMN)
Diploma In Culinary Arts (DCAN)

Course : **ENL1104 : Hospitality English I**

Date of Examination : December 12, 2019 (Thursday)

Time : 8:00 am – 10:00 am Reading Time: Nil

Duration : 2 Hours

Special Instructions :

This paper consists of **THREE (3)** sections. Answer **ALL** questions in the answer booklet provided.

Materials permitted : Nil

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Examiner (s) : **Atiqah Zawani Kamaruzzaman** & Subarshini Ramakrishnan

Moderator : Ms Malini K.N.S. Nair

This paper consists of 10 printed pages, including the cover page.

DIPLOMA IN HOSPITALITY MANAGEMENT PROGRAMME (DHMN)
DIPLOMA IN CULINARY ARTS PROGRAMME (DCAN)
ENL1104: HOSPITALITY ENGLISH I
FINAL EXAMINATION: AUGUST 2019 SESSION

Instructions: This paper consists of **THREE (3)** sections. Answer **ALL** questions in the answer booklet provided.

SECTION 1 : Comprehension (30 marks)

A. Read the passage and answer the following questions (15 marks)

POW WOWS

- 1 A Pow Wow is an annual celebration in which many Native Americans gather together, dress in their traditional costumes and perform many different kinds of dances. The history of the Pow Wow is uncertain. Some people believe that war dance of the Native Americans were forced by the European Americans to have dances to entertain the public. But whatever the history might be, watching a Pow Wow is certainly a colourful and exciting experience.
- 2 The Pow Wow begins with the Grand Entry, a special parade in which everybody enters the arena where *the event* is to be held. During the Grand Entry, everyone is asked to stand as the American flag, usually carried by war veterans of the United States, is brought into the arena. Following the war veterans are *important guests* such as the chiefs and elders from different tribes. Following next are the men dancers, then the women dancers.
- 3 Once everyone is in the arena, singers and drummers sing in honour of the American flag. After the song, a prayer is offered, followed by dancing which usually begins with a few Round Dances. This dance gives *everyone* a chance to say hello to each other. After the Round Dances, intertribal dancing songs are played and everyone, including the audience, is invited to dance to the beat of the drum. Eventually when everyone returns to their seats, the dancing competition begins.
- 4 Dancers are divided into two categories: traditional and modern. All dancers are dressed in full costume and some have painted faces. Judges decide who the best dancers are in each group and cash prizes are given to the winners. The music for the dancers is provided by several group of drummers and singers.
- 5 The songs mostly sung in native language of the tribe, are of many *varieties*, from religious songs to war songs, which have been handed down through many generations. These songs and the dances are ways of reminding the Native Americans of their ancestors and their ancient culture.

- 6 Today, Pow Wow, are held all over the United States. Some are held in open fields out in *the country* while others are held in gymnasiums or in convention centres in large cities. The festival usually lasts three days and will draw Native Americans and visitors from thousands of miles away to attend them. Pow Wow offers a great experience for people of all ages.

(Passage from: *Success in Comprehension 3rd Edition, Hart 2014*)

1. According to the passage, 'A Pow Wow is an annual celebration'. What does the sentence mean? (2 marks)
2. According to the article, what are the two beliefs that people have concerning the history of the Pow Wow? (2 marks)
3. What is a Round Dance as mentioned by the writer in the passage? (1 mark)
4. What dance follows the Round Dance? Describe it. (2 marks)
5. How is the dancing competition organized and judged? (2 marks)
6. How long does the festival usually last? (1 mark)
7. Make an inference for the words listed below: (5 marks)
 - (a) *the event* (**paragraph 2 line 2**) refers to
 - (b) *important guests* (**paragraph 2 line 4**) refers to
 - (c) *everyone* (**paragraph 3 line 3**) refers to
 - (d) *varieties* (**paragraph 5 line 1**) refers to
 - (e) *the country* (**paragraph 6 line 2**) refers to

B. Read the travel brochure and answer the following questions. (15 marks)

TOP FIVE ECOTOURISM DESTINATIONS IN ASIA

SARISKA TIGER RESERVE RAJASTHAN

Sariska Tiger Reserve is well nestled in the Aravali Hills covering 800 sq km area divided into the grasslands, dry deciduous forests, sheer cliffs and rocky landscape. Whether you want to have camel safaris, go out for shopping in the surrounding places, visit medieval palaces or wildlife watching; Sariska Wildlife Sanctuary is the best place for you.

What to do there:

- *Go on a camel safari
- *Explore local villages, farms and the countryside
- *Visit old ruins and healing sulphur springs

MEKONG DISCOVERY TRAIL IN MEKONG RIVER, CAMBODIA

The Mekong Discovery Trail takes you into the heart of the Mekong where the beauty of the river and the friendliness of the people create unforgettable river life experiences in northeast Cambodia. The Mekong Discovery Trail is a network of safe, ecotourism journeys through some of the most natural and least populated parts of the Mekong.

What to do there:

- *Explore Cambodia's least travelled areas
- *Have the chance to see the endangered Irrawaddy dolphins
- *Visit a 7th century temple

TAMAN NEGARA PAHANG

A virgin jungle expanse covering 4,343 square kilometres, Taman Negara was established in 1939 and is Malaysia's first and largest National Park. It is also one of the oldest rainforests in the world, estimated at 130 million years old. The diversity of flora and fauna here is phenomenal, making it one of the world's richest ecosystems.

What to do there:

- *Go on the largest canopy walk in the world
- *A chance to see rare mammals such as the Sumatran rhinoceros and Malayan tiger

SATWA ELEPHANT ECO LODGE, BANDAR LAMPUNG INDONESIA

Satwa Sumatra Elephant Ecolodge is set in a lush tropical walled garden just 500 metres from the entrance of Way Kambas National Park, in Sumatra, Indonesia

What to do there:

- *Enjoy bird-watching
- *See beautiful flora and fauna
- *See the endangered Sumatran Elephant, Rhinos and Tigers

WHALE SHARK ECOTOURISM, DONSOL PHILIPPINES

The name Donsol has become synonymous to whale sharks as the world's largest congregation of whale sharks are found here. The whale sharks of Donsol stay in this natural environment longer than any other place in the world. With simple snorkelling equipment, you will have the opportunity to swim alongside these gentle giants.

What to do there:

- *Has the largest school of whale
- *Able to swim alongside the whale sharks

(i) State whether the following statements are **TRUE** or **FALSE** (5 marks)

(a) The oldest rainforest in the world is in Rajasthan, India _____

(b) The Irrawaddy dolphins are in the Mekong River. _____

(c) The Satwa Elephant Eco Lodge is located in Way Kambas Park. _____

(d) Snorkelling and scuba diving are the only activities at the ecotourism destination in Donsol. _____

(e) The best place to go for bird watching is at Taman Negara Pahang. _____

(ii) **Answer the questions below** (10 marks)

(a) Why do you think the Sulphur springs is included as one of the places to visit in Sariska Tiger Reserve? (2 marks)

(b) When travelers explore Cambodia’s ‘least travelled areas’ where are they going? (1 mark)

(c) Provide the synonyms for the words listed below. (4 marks)

Words	Synonyms
i) ruins	
ii) endangered	

(d) What is the best place for tourists that are fascinated with dolphins? (1 mark)

(e) How does the Way Kambas National Park help the fauna in Indonesia? (1 mark)

(f) Why do you think travelers are allowed to swim alongside the whale sharks? (1 mark)

SECTION 2 : Grammar (40 marks)

- A. From the list of words given below, choose the most suitable word for each blank in the grammar cloze. **Each word can be used only once.** Write your answer in the booklet provided. (10 marks)

counted	frequent	consists	approximately	given	major
importance	due	opposite	month	islands	located

Do you know that Singapore (1) _____ of the islands of Singapore and 60 other small islands? Some of the offshore (2) _____ are of economic (3) _____. The (4) _____ ones are Tekong island, Ubin island, Sentosa and Bukom island.

Singapore's total land area is (5) _____ 646.1 square kilometres and it is (6) _____ just above the equator. (7) _____ to the close proximity to the equator, Singapore's climate is characterized by relatively uniform temperature, high humidity and abundant rainfall. Rain is the most abundant from November to January.

Thunderstorms are (8) _____ during the months of April to May and October to November. February is usually the sunniest (9) _____ while December is usually the (10) _____.

- B. Choose the correct **preposition** in the conversation given below. Write your answer in the booklet provided. (10 marks)

A roadshow coordinator

Roadshows are very important events **1) at / in / on** the business world. They're basically a marketing tool **2) at / for / in** the corporate client to meet their key investors so as to maintain a good relationships and perhaps raise more capital.

I'm a part of a team that organizes the whole event. We arrange flights, hotels, venues and entertainment. We're responsible **3) at / in / for** everything - **4) for / from / on** the distribution of handouts to the temperature **5) off / of / on** the champagne! Because there are usually millions of dollars **6) at / in / on** stake, the whole operation has to be super-efficient and of the very highest standard.

SECTION 3 : Writing (30 marks)

A. Write **THREE (3) SUPPORTING SENTENCES and A CONCLUDING SENTENCE** for each of the following topic sentences. (15 marks)

(i) There are many benefits of reading journals.

Supporting sentences:

A: *Do not write here* _____

B: *Do not write here* _____

C: *Do not write here* _____ (3 marks)

Concluding Sentence: *Do not write here* _____ (2 marks)

(ii) There are some effects of improving study habits.

Supporting sentences:

A: *Do not write here* _____

B: *Do not write here* _____

C: *Do not write here* _____ (3 marks)

Concluding Sentence: *Do not write here* _____ (2 marks)

(iii) There are three advantages of working in the Tourism field.

Supporting sentences:

A: *Do not write here* _____

B: *Do not write here* _____

C: *Do not write here* _____ (3 marks)

Concluding Sentence: *Do not write here* _____ (2 marks)

B. Choose **ONE** of the following topics and write a **PARAGRAPH** of about **150 - 180** words. (15 marks)

- (i) Write a paragraph on how to make an egg bread toast.
- (ii) Write a paragraph on what to consider when buying a laptop.
- (iii) Describe a one-day trip that you enjoyed the most.

-THE END-

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