

FINAL ALTERNATIVE ASSESSMENT

Examination Paper

(COVER PAGE)

Session : January 2021

Programme : Diploma In Business (DIB)

Course : MGT2100: Operations Management

Date of Examination : March 14, 2021 (Sunday)

Time : 8.00am – 10.30am Reading Time : Nil

Duration : 2 Hours 30 Minutes

Note: 30 minutes is added into the duration of the examination to factor in any connectivity matters and for you to scan and upload your scripts.

Special Instructions :

This paper consists of **FOUR (4)** questions. Answer **ALL** questions. All answer needs to be handwritten.

Materials permitted : Nil

Materials provided : Nil

Examiner(s) : Mr. Cedric Choong Ee Chun

Moderator : Mr. Kelvin Hang

This paper consists of 3 printed pages, including the cover page

INTI INTERNATIONAL UNIVERSITY & COLLEGES
DIPLOMA IN BUSINESS (DIB)
MGT2100: OPERATIONS MANAGEMENT
FINAL ALTERNATIVE ASSESSMENT: JANUARY 2021 SESSION

Instruction: This paper consist of **FOUR (4)** questions. Answer **ALL** questions. All answer needs to be **HANDWRITTEN**.

Question 1

- (a) “Logistics management is a supply chain management component that is used to meet customer demands.”

In your own words or examples, explain the importance of logistic management to the sustainability of a business.

(5 marks)

- (b) “Distribution management refers to the process of overseeing the movement of goods from supplier or manufacturer to point of sale.”

With examples, explain in details any **FOUR (4)** types of Distribution Systems.

(20 marks)

(Total: 25 marks)

Question 2

- (a) Explain with examples the **FOUR (4)** types of inventory.

(16 marks)

- (b) Describe any **THREE (3)** functions of inventory.

(9 marks)

(Total: 25 marks)

Question 3

Explain in details any **FIVE (5)** concepts of Total Quality Management (TQM).

(25 marks)

(Total: 25 marks)

Question 4

- (a) List and elaborate with suitable example **THREE (3)** important criteria in selecting a supplier.

(15 marks)

- (b) Describe with example vertical integration which includes backward and forward integration in sourcing.

(10 marks)

(Total: 25 marks)

~THE END~

MGT2100 (F)/ January 2021 Session/ formatted