



FINAL
Examination Paper
(COVER PAGE)

Session : April 2016

Programme : Foundation in Business Information Technology (CFPI)

Course : ENL 1212: English Language Skills 2

Date of Examination : 27 July 2016, Wednesday

Time : 11.00am – 1.00pm

Duration : 2 Hours Reading Time : Nil

Special Instructions :

This paper consist of **FOUR (4)** questions. Answer **ALL** questions.

IMPORTANT NOTE : THIS PAPER SHOULD NOT BE TAKEN OUT OF THE EXAMINATION HALL

Materials Permitted : Nil

Materials Provided : Answer Booklet

Examiner(s) : Ms. Regina Sharon Raju

Moderator : Dr. Ting Su Hie

This paper consists of 6 printed pages, including the cover page.

INTI INTERNATIONAL COLLEGE PENANG

FOUNDATION IN BUSINESS INFORMATION TECHNOLOGY PROGRAMME (CFPI)
ENL 1212: ENGLISH LANGUAGE SKILLS 2
FINAL EXAMINATION: APRIL 2016 SESSION

Instructions: This paper consists of **FOUR (4)** questions. Answer **ALL** the questions in the answer booklet provided.

QUESTION 1

(25 marks)

Read the following passage and answer the questions that follow.

- 1 Housewives have been shouting slogans. The breadwinners of families have been approaching their managements for a rise and there are others who are moonlighting with part-time jobs. All this hue and cry is due to higher food prices and fuel costs. The recent hike in both these commodities has everyone fuming. While the government has explained its stand in raising the food and fuel prices, there are but a few simple ways that one can adhere to in their daily lives to save on these items. As the saying goes, saving is rewarding. But how is one to save? One has to eat daily as well as use vehicles to travel for work and from one place to another.
- 2 There are very simple ways a person can save on groceries and transport costs. Make a list. Do not shop without a list. When we are pushing a trolley in the supermarket alleys, we tend to get carried away with food items that catch our fancy or something that we crave for, even though this item will never be on our wish list for the month. I tend to get carried away with the various soft drink bottles on display or the chocolates. With a list, it is easier to identify what is needed and avoid buying items on a whim. So, scrutinize your shopping cart before paying. Many supermarkets display toys and other small items to entice shoppers even on aisles designated for items such as canned food, oil and rice. The purpose is to attract shoppers to impulsive shopping. Be aware of this strategy. Before you push your trolley to the counter, spend a minute going through your trolley and eliminate the `wants' from the `needs'. Snacks, titbits and all unwanted food have to go.
- 3 I think the simplest way to save on groceries would be to compare prices. Make a list of commonly bought items in a notebook, then spend some time comparing prices between supermarkets in your free time. Look out for bargains by identifying items on sale. Spend time reading those pamphlets they send out to your house. You can also buy own-brand products as they are always cheaper than other branded items. As for quality, generally, it does not make much difference. You should consider using own-brand products if they can

fulfil the same functions. But at the same time, loyalty cards can be a **double-edged sword**. If there is a sale being organized for card members, identify the items you need to purchase beforehand and avoid buying anything else, even if it's cheaper than it usually is. Also read the labels of items and take note of quantity as well as price. Some items may be packaged to appear to have more quantity than they actually hold.

- 4 Plan your shopping trips to minimize fuel usage. Making two to three trips a week could easily be reduced to just one if you have a decent-sized refrigerator. Also, if you shop at more than one outlet to take advantage of differing prices, plan your route to save time and fuel. It may be worth delaying an unimportant errand if you will be following the same route on another errand the next day. In addition, avoid traveling at peak hours. Traffic jams can result in very poor fuel efficiency and increased costs.
- 5 As for saving on fuel, use public transport whenever possible. While the Malaysian public transport still needs a lot of improvement, there are many routes which are decently serviced by either rail or bus. Although using a personal car is nowhere near as efficient or cheap as a bus or train, using a mixed mode of transport can help you save your money. You can try parking your car at the KTM commuter station instead of driving it all the way to Kuala Lumpur. You can also try riding a motorcycle as it is much more economical than a car, and yet it can travel at similar speeds and has a similar range. Motorcycles are most effective in the city, where they can take you where you want to go quickly while other motorists are stuck in traffic jams. However, riding a motorcycle can be very risky on certain routes. Evaluate your daily commute and see if riding a motorcycle is worth considering.
- 6 Carpooling is another way to save on fuel. While it seems like the simplest thing to do, yet many Malaysian drivers go to work driving empty cars which could carry four other passengers. Today, carpooling is even easier with the Internet. Another alternative would be to move closer to your workplace. Some people are willing to pay slightly cheaper rent, yet spend over two hours on their daily traveling. Consider paying higher rent, if it results in savings on your transport bill. Getting stuck in traffic jams is stressful and tiring as well as expensive and time-consuming.
- 7 Saving money on food items and fuel is something all of us can do if we set our hearts and minds on it. It is worth giving a try.

1. What has caused the current dissatisfaction among the people? (2 marks)
2. How is a shopping list useful? (2 marks)

3. In what ways do supermarkets attract shoppers to impulsive buying? (2 marks)
4. Why are own-brand products considered a better alternative? (2 marks)
5. Explain briefly why loyalty cards are considered as a '*double-edged sword*' in paragraph 3? (2 marks)
6. How are bigger refrigerators useful in saving on fuel during shopping trips? (2 marks)
7. What does the writer suggest you do if you have to shop at multiple places in a day? (2 marks)
8. From paragraph 5, how are motorcycles considered more economical compared to cars? (2 marks)
9. According to the text, why would it be advisable to move closer to one's workplace? (2 marks)
10. Based on your opinion, give two reasons carpooling is not considered a practical choice by Malaysian drivers. (2 marks)
11. Find a word from the passage that has the same meaning as provided below. (5 marks)
 - a) a person whose earning is the primary support for the family (paragraph 1)
 - b) to examine or analyse something carefully (paragraph 2)
 - c) a good deal or a giveaway (paragraph 3)
 - d) dangerous (paragraph 5)
 - e) option or choice (paragraph 6)

QUESTION 2**(25 marks)****Summarize in not more than 120 words, the advantages and disadvantages of television.**

The benefits of television are manifold. As a means of communication, there is virtually nothing to match it. We can watch a football match thousands of miles away with a mere flick of a switch, in full colour and with high fidelity sound. News that would have taken months to travel from one place to another now takes just a fraction of a second to reach in its original state, minus the factor of distorting human messengers. The impact of this improved communication on our lives is indeed great. We are not only better informed of current events all over the world but we are also exposed to a multitude of different cultures and ways of life. Never before did we have to face such a huge onslaught of information. In this context, when used with discretion, television can provide us with much knowledge, but when used carelessly, it can reduce us to non-thinking entities.

Television is the cheapest form of leisure and it provides a great variety of entertainment. It brings hours of suspense, laughter and thrills into our living rooms. With the development of video equipment, the range of programs available is indeed wide. It is able to provide fun and entertainment to the young and old alike. On the whole, the usefulness of television as a source of entertainment and recreation is undoubted. The danger lies only in the possibility of addiction to watching too much television. We do have television addicts who do virtually nothing but watch television all day long. The prolonged watching does not do any good to the couch potatoes, as these addicts are called. Their vision can deteriorate and furthermore, it is a sheer waste of time.

Via television, manufacturers are able to reach out to consumers more effectively. The advertisements on television serve to inform consumers about new products. However, nowadays we are literally overwhelmed by scores of advertisements all pushing to sell their products. A couple of adverts in between programs are welcome breaks, but to watch clip after clip for more than five minutes at a stretch is just too much. Likewise, an advertisement clip coming right in the middle of a program can be very irritating as it interrupts the continuity of the program.

Television is also an invaluable educational tool. It enables education planners to co-ordinate and inform students about the requirements of various subjects. From a security point of view, the television set can be used as a surveillance tool and an 'eye' in inaccessible places. Banks and other large commercial centres use close circuit television to maintain security. In deep-sea explorations, television is used to reach places no man can reach.

The television is part and parcel of our lives and it is here to stay, whether we like it or not. How we make use of this wonderful invention is entirely up to us. Used with care, it is a boon to humankind. Used carelessly, it can be a curse instead.

QUESTION 3**(25 marks)**

You and your family live in a quiet neighbourhood. Recently, Sugar & Spice, a well-known bakery in your town, moved into your neighbourhood. Although you enjoy being able to buy freshly baked bread daily, you soon realise that the bakery is often extremely noisy. The bakery starts operating from three in the morning right up to six in the evening. The workers speak very loudly to each other and there is a lot of loud slamming of doors. This has disturbed the sleep of everyone living near the bakery especially the young children.

Write **a letter of complaint** to Ms Felicity Lee, the owner of the bakery describing in detail the situation. You should also provide suggestions on how the bakery can reduce the noise.

QUESTION 4**(25 marks)**

Choose **ONE** of the topics below and write an essay of about 200 to 250 words.

1. A teenager was recently sued for causing a major accident because she was texting while driving. As a result of this accident, one of the victims was declared as brain dead. Should people caught using a phone be suspended from driving for at least a year? Give your opinion and give reasons to support your view.
2. The finals are just around the corner and you are feeling very stressed. You decide that going on a short break for the weekend would help refresh you and you will be able to answer the examinations better. Write an essay persuading your friends to join you.
3. Social media has taken over our society. Write an essay on the effect of social media on the family institution.

~ The End ~

enl1212(f)apr2016