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INTERNATIONAL COLLEGE PENANG (507232-U)  
LAUREATE INTERNATIONAL UNIVERSITIES

FINAL  
Examination Paper

(COVER PAGE)

Session : AUGUST 2016

Programme : FOUNDATION IN BUSINESS INFORMATION TECHNOLOGY

Course : CSC1208: BASIC COMPUTING

Date of Examination : 5 December 2016 (Monday)

Time : 8:00am - 10:00am Reading Time : Nil

Duration : 2 Hours

Special Instructions :

This paper consists of **THREE (3)** sections:

**Section A:** Answer **ALL** questions in the OMR sheet provided.

**Section B:** Answer any **TWO (2)** questions in the answer booklet provided.

**Section C:** Answer **ONE (1)** compulsory question in the answer booklet provided

Materials permitted : Nil

Materials provided : Nil

Examiner(s) : Koagella Utandy

Moderator : Dr. Vincent Khoo

*This paper consists of 8 printed pages, including the cover page.*

INTI INTERNATIONAL COLLEGE PENANG

FOUNDATION IN BUSINESS INFORMATION TECHNOLOGY (CFPI)

**CSC1208: BASIC COMPUTING**

FINAL EXAMINATION: AUGUST 2016 SESSION

**SECTION A (25 marks)**

Instructions: This section consists of **TWENTY FIVE (25)** multiple-choice questions. Answer **ALL** questions in the OMR sheet provided. All questions carry equal marks.

1. A chip is called a \_\_\_\_\_.
  - (a) Silicon chip, processor, or system clock
  - (b) Semiconductor, silicon chip, or expansion card
  - (c) Processor, smart card, or integrated circuit
  - (d) Semiconductor, main board, or processor
  - (e) Silicon chip, semiconductor, or integrated circuit
  
2. ASCII, EBCDIC, and Unicode are examples of \_\_\_\_\_.
  - (a) Two-state systems
  - (b) Integrated circuits
  - (c) Binary coding schemes
  - (d) Adapter cards
  - (e) All of the above
  
3. Microcomputers process data and instructions in \_\_\_\_\_.
  - (a) Milliseconds
  - (b) Microseconds
  - (c) Nanoseconds
  - (d) Picoseconds
  - (e) All of the above
  
4. Random-access memory (RAM) is a kind of \_\_\_\_\_ storage.
  - (a) Permanent
  - (b) Temporary
  - (c) Flash
  - (d) Smart
  - (e) Expansion
  
5. Type of RAM that is NOT temporary is \_\_\_\_\_.
  - (a) Virtual memory
  - (b) Flash ram
  - (c) Cache memory
  - (d) Virtual and cache memory
  - (e) None of the above

6. \_\_\_\_\_ is a set of hardware and software standards that allows expansion boards and other devices to install themselves.
- (a) Plug and play
  - (b) Unicode
  - (c) System unit
  - (d) Industry Standard Architecture
  - (e) None of the above
7. A (n) \_\_\_\_\_, also called a data bus, connects the parts of the CPU together.
- (a) Adapter card
  - (b) Parallel port
  - (c) Serial port
  - (d) Connector
  - (e) Bus line
8. A (n) \_\_\_\_\_ chip provides flexibility and expandability for a computer system; it contains essential information that is required every time the computer system is turned on.
- (a) ROM
  - (b) RAM
  - (c) TCP/IP
  - (d) CMOS
  - (e) ALU
9. The process of starting or restarting a computer system by loading instructions from a secondary storage device into the computer memory is called \_\_\_\_\_.
- (a) Duping
  - (b) Booting
  - (c) Padding
  - (d) Remoting
  - (e) All of above
10. A storage area used to store data to compensate for the difference in speed at which the different units can handle data is \_\_\_\_\_.
- (a) Memory
  - (b) Buffer
  - (c) Accumulator
  - (d) Address
  - (e) All of above
11. The difference between memory and storage is that the memory is \_\_\_\_\_ and storage is \_\_\_\_\_.
- (a) Temporary, Permanent
  - (b) Permanent, Temporary
  - (c) Slow, Fast
  - (d) Permanent, Fast
  - (e) Temporary, Slow

12. An output device that uses words or messages recorded on a magnetic medium to produce audio response is \_\_\_\_\_.
- (a) Magnetic tape
  - (b) Voice response unit
  - (c) Voice recognition unit
  - (d) Voice band
  - (e) Plotter
13. The central processing unit (CPU) consists of \_\_\_\_\_.
- (a) Input, output and processing
  - (b) Control unit, primary storage, and secondary storage
  - (c) Control unit, arithmetic-logic unit and primary storage
  - (d) Control unit, processing, and primary storage
  - (e) Input, processing, output
14. A technique used by codes to convert an analog signal into a digital bit stream is known as \_\_\_\_\_.
- (a) Pulse code modulation
  - (b) Pulse stretcher
  - (c) Query processing
  - (d) Queue management
  - (e) Signal management
15. Multi user systems provided cost savings for small business because they use a single processing unit to link with several devices, called as \_\_\_\_\_.
- (a) Personal computers
  - (b) Workstations
  - (c) Dumb terminals
  - (d) Mainframes
  - (e) Laptop
16. Which of the following does not affect the resolution of a video display image?
- (a) Bandwidth
  - (b) Raster scan rage
  - (c) Vertical and horizontal lines of resolution
  - (d) Screen size
  - (e) Image size
17. Which protocol provides e-mail facility among different hosts?
- (a) FTP
  - (b) SMTP
  - (c) TELNET
  - (d) SNMP
  - (e) None of these

18. GUI stands for \_\_\_\_\_.
- (a) Graph Use Interface
  - (b) Graphical Universal Interface
  - (c) Graphical User Interface
  - (d) Graphical Unique Interface
  - (e) None of these
19. The memory sizes in mainframe computers and advanced technology microcomputers are expressed as \_\_\_\_\_.
- (a) Bytes
  - (b) Kilobytes
  - (c) Bits
  - (d) Megabytes
  - (e) Gigabytes
20. Where does your PC store your programs when the power is off?
- (a) DRAM
  - (b) Cache
  - (c) ROM
  - (d) Hard Disk Drive
  - (e) RAM
21. What language does a browser typically interpret to display information from the World Wide Web?
- (a) Machine Code
  - (b) Assembly Language
  - (c) HTML
  - (d) C++
  - (e) VB
22. How are data organized in a spreadsheet?
- (a) Lines and spaces
  - (b) Layers and panes
  - (c) Height and Weight
  - (d) Row and Column
  - (e) None of these
23. \_\_\_\_\_ is the science that attempts to produce machines that display the same type of intelligence that humans do.
- (a) Nano science
  - (b) Nano technology
  - (c) Stimulation
  - (d) Artificial Intelligence (AI)
  - (e) Management Information System (MIS)

24. Office LANs that are spread geographically apart on a large scale can be connected using a corporate \_\_\_\_\_.
- (a) MAN
  - (b) LAN
  - (c) DAN
  - (d) WAN
  - (e) TAN
25. Personal logs or journal entries posted on the Web are known as:
- (a) Blogs
  - (b) Twitter
  - (c) Webcasts
  - (d) Listservs
  - (e) Chat

**SECTION B (50 Marks)**

Instructions: This section consists of **THREE (3)** questions. Answer any **TWO (2)** questions in the answer booklet provided. All questions carry equal marks.

**Question 1**

- (a) What is a *system*? Identify the **FOUR (4)** components of a system. (8 marks)
- (b) Describe **THREE (3)** communication and collaboration tools of internet. (6 marks)
- (c) Identify **FIVE (5)** types of basic components on the motherboard. (5 marks)
- (d) Describe diagrammatically **FOUR (4)** basic operational processes of Machine Cycle. (6 marks)

**Question 2**

- (a) Differentiate between *primary storage* and *secondary storage*. Give an example for each of the storages. (4 marks)
- (b) Distinguish between *impact* and *non-impact printers*. Give an example for each of the printers. (6 marks)
- (c) Describe **THREE (3)** basic types of memory in computers. (9 marks)
- (d) Identify **SIX (6)** functions of an operating system. (6 marks)

**Question 3**

- (a) Describe **THREE (3)** techniques used by anti-virus software to identify the viruses. (6 marks)
- (b) Identify **FOUR (4)** steps of public key encryption. (4 marks)
- (c) Describe **FOUR (4)** computer crimes. (8 marks)
- (d) Identify **SEVEN (7)** ways to prevent viruses from infecting your computer. (7 marks)

**SECTION C (25 Marks): Compulsory Question**

Instructions: This section consists of ONE (1) questions. Answer ONE (1) compulsory question in the answer booklet provided.

**Question 1**

(a) Describe **FIVE (5)** characteristics of information systems. (10 marks)

(b) Expand the following *acronyms*: (9 marks)

Types of Business Information System	
Acronym	Expanded Form
BIS	Business Information System (example)
TPS	
OLTP	
MIS	
MRS	
DSS	
GSS	
EIS	
AI	
MRP	

(c) By using a diagram, explain the program development life cycle in the correct sequence. (6 marks)

**THE END**